In case you received a damaged package or a missing item, you have to fill out this claim and send it back to as no more the **4 days** after reception.

Package ID:

Received on date:

Received by:

The package is

1) Missing or

2) has damaged goods:

Has it been discovered on reception and a complaint is made to the currier?

Describe the damage:

I wish to:

1. Keep the damaged part and get instructions on how to proceed.
2. Return the damaged part and get a replaced new one.

Please attach the pictures of the damaged package before and after the unwrapping:

PICTURES HERE